



Soft Sell: The New Art of Selling (Soft Sell: Use the New Art of Selling to Create Opportunities & Close More Sales)

By *Tim Connor*

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Everyone sells every day--themselves, their ideas, their products or services. Soft Sell provides a new approach to selling...one that stresses motivation, communication, relationship-building and self-image psychology to power-boost you to personal sales success!

Soft Sell gives you:

- An in-depth, self-analysis questionnaire to get you started
- Exercises to expand your possibilities and help rid yourself of imaginary ceilings and self-imposed limitations
- The 20 qualities found in the most successful salespeople--with a scale for you to evaluate and grade yourself
- Simple ways to get out of a sales slump
- 17 principles for personal achievement

And Soft Sell explains:

- Sales objections--what they actually mean and how to overcome them
- Attitude--how to really increase your success
- Prospecting--how to discover the prospect's dominant buying motive
- The sales interview--get your prospect to tell you how to sell to him or her
- Service--building customer support and loyalty to increase repeat business

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Editorial Review

About the Author

Tim Connor, CSP is the president of the Connor Resource Group Inc. He has been a full-time speaker, trainer and consultant since 1974. He has given over 3,000 presentations worldwide on Sales, Management, Motivation, Customer Service, Managing Change, Team Building and Building Positive Relationships. He has also facilitated strategic planning retreats and executive management meetings for many of his clients and is a "results oriented" consultant and coach to many business owners, managers and executives.

He is the author of four books including the international bestseller, *Soft Sell*, now in its 20th printing and a new inspirational classic. He is the author of *The Voyage*, a Journey of Self-discovery, and numerous custom audio and video learning systems as well as the popular newsletter, *Life Balance*.

Tim has been a member of the National Speakers Association since 1978, and received his CSP (certified speaking professional) designation from the NSA in 1990. Only 300 members of this international organization of 4,000 members have earned this exceptional designation since 1974.

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from the Introduction

Whether you've been selling for two days, two months, two years or a lifetime, or are thinking about entering the sales profession, you've had your ups and downs many times over. Commitment in every activity, especially professional selling, is one of the most important ingredients necessary if you are to succeed and be content in your success. The following may seem trite or corny to you but it is a necessary starting point. Take it at face value. What selling means to you and me may not be the same. But now, more than ever, we must face up, speak up and tell the world our story if free enterprise and the competitive marketplace are to survive the rest of this century.

Selling is an opportunity. How did you happen to choose sales? Few people, I'm sure, ever played "salespeople games" as a child. At best, over the years the profession has been tarnished. And by and large, it is not due to a few bad apples, but by almost all of us and our "Let the rest of the profession take care of themselves" attitude. Are you proud of your position and role in the free marketplace? Did you know that the average professional salesperson keeps more than 30 people employed? This is a true opportunity to serve mankind.

Why is professional selling the third highest income group in our country? Certainly not because you failed at everything else and decided to "try sales" as a last resort, and certainly not because it's easy. It's a profession with the potential for high personal income and rewards in which you don't even need a high school diploma. That's opportunity! The success stories in selling come in all shades, sizes, ages and colors. All you need to begin is a recognition of your opportunity to determine your own destiny, a commitment to yourself to succeed, and an almost inhuman capacity for work and failure. Don't expect everyone to either buy from or like you.

Selling is an obligation. If you've made your pledge to success in selling, then you must recognize your obligation to yourself, to your family, your customer, your company and most of all, to your prospect.

You owe it to your prospect to improve his life or business if your product or service can provide the means. If it can't you'd better change companies or redefine your prospects. To take your obligation seriously, you must believe in what you have to offer, then exchange it for your prospect's time and dollars. You have then, and only then, fulfilled your obligation to your prospect. He has the right to expect no less from a professional.

You owe it to yourself, for the health of your own self-image, to achieve success with your prospect. Tell me, do you feel as good at the end of five "nos" as you do at the end of five "yeses"? A positive self-image is vital to your success. Achievement provides a positive stimulus.

And you owe it to your company, because without it you don't have a product or service to sell.

Users Review

From reader reviews:

Calvin Fischer:

Information is provisions for anyone to get better life, information nowadays can get by anyone at everywhere. The information can be a understanding or any news even a concern. What people must be consider when those information which is in the former life are challenging be find than now could be taking seriously which one works to believe or which one often the resource are convinced. If you have the unstable resource then you obtain it as your main information you will have huge disadvantage for you. All of those possibilities will not happen within you if you take *Soft Sell: The New Art of Selling (Soft Sell: Use the New Art of Selling to Create Opportunities & Close More Sales)* as your daily resource information.

Samuel Hamby:

Reading a reserve tends to be new life style within this era globalization. With reading through you can get a lot of information that may give you benefit in your life. With book everyone in this world could share their idea. Ebooks can also inspire a lot of people. A great deal of author can inspire their own reader with their story or maybe their experience. Not only the story that share in the textbooks. But also they write about the data about something that you need illustration. How to get the good score toefl, or how to teach your sons or daughters, there are many kinds of book which exist now. The authors on earth always try to improve their talent in writing, they also doing some study before they write on their book. One of them is this *Soft Sell: The New Art of Selling (Soft Sell: Use the New Art of Selling to Create Opportunities & Close More Sales)*.

Cheryl Estrella:

People live in this new day of lifestyle always try and and must have the spare time or they will get lots of stress from both everyday life and work. So , whenever we ask do people have extra time, we will say absolutely without a doubt. People is human not just a robot. Then we inquire again, what kind of activity are you experiencing when the spare time coming to you of course your answer can unlimited right. Then ever try this one, reading guides. It can be your alternative inside spending your spare time, typically the book you have read is definitely *Soft Sell: The New Art of Selling (Soft Sell: Use the New Art of Selling to Create Opportunities & Close More Sales)*.

Michael Kelly:

The book untitled Soft Sell: The New Art of Selling (Soft Sell: Use the New Art of Selling to Create Opportunities & Close More Sales) contain a lot of information on that. The writer explains her idea with easy technique. The language is very clear to see all the people, so do not necessarily worry, you can easy to read that. The book was written by famous author. The author provides you in the new time of literary works. It is easy to read this book because you can continue reading your smart phone, or program, so you can read the book throughout anywhere and anytime. If you want to buy the e-book, you can available their official web-site and order it. Have a nice learn.

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